

## NBN Small Business Broadband

# Serious Business (250/100Mbps Unlimited GB)

Only available on FTTC connections with high data requirements, video conferencing and cloud services.

## Service Information

### Monthly Charges

Average Peak Hour Download Speed	216Mbps
Monthly Charge	\$209.00
Early Termination Charge	\$0.00
Minimum Term Applicable	1 Month
Data Amount (downloads and uploads)	Unlimited GB
Total Minimum Price	\$209.00

## Information About The Service

### What is the Service?

GoFi / Aussie Broadband's NBN broadband service uses NBNCo infrastructure (eg, fibre to the premises, HFH, fibre to the curb or fibre to the node) to deliver broadband to your premises. This service provides typical busy period download speeds of 216Mbps for fixed line services. Plans above 250/100Mbps will be shaped to 250Mbps down between 6pm and 12am.

### Excess Usage

There are no excess usage charges

### Set-up Fee

There is no set-up fee for this service.

### Equipment Fees

This service requires an NBN-ready router. The Draytek Vigor2133Vac router cost is \$495, and the Draytek AP912C Wireless Access Extender is \$395 if required. An additional Draytek Vigor130 is required for all FTTC connections.

### Other Possible Costs

You can change your plan at any time for no fee. If upgrading your plan before the end of your monthly billing cycle, you will need to pay the difference between your current plan and the new plan. If you wish to downgrade

your plan, please note we do not pro-rata refund on plan downgrades.

### Minimum Term of Service

This service is a month-to-month with no fixed term.

### What is Included?

Features of this service include:

- No excess usage
- Static IP address
- Priority ticket handling from our support team

### Extended Support

Our phone support is available 8am to 6pm Monday to Friday. After hours and urgent support is available by signing up to one of our support plans. For more information on our support plans available, see [GoFi.com.au/support-plans](http://GoFi.com.au/support-plans)

### Exit Fees

There are no exit fees.

### Qualifications

Please note that this service may be suspended and/or cancelled if:

- You fail to pay your bill
- You breach our terms and conditions or our fair use policy, available at [GoFi.com.au/termsandconditions](http://GoFi.com.au/termsandconditions)

## Other Information

### Customer Service

We have an all Australian-based team who can help you with any technical support, account or sales questions. Just give us a call on 1300 202 268. Our customer support hours are Monday to Friday, 8am to 6pm. For feedback and testimonials, please email [support@GoFi.com.au](mailto:support@GoFi.com.au)

### Purpose Group of Companies t/a GoFi

P 1300 202 268

E [info@GoFi.com.au](mailto:info@GoFi.com.au)

For further information, visit [GoFi.com.au](http://GoFi.com.au)